Reg. No:									
G.T.N. ARTS COLLEGE (AUTONOMOUS) (Affiliated to Madurai Kamaraj University) (Accredited by NAAC with 'B' Grade) SUMMATIVE EXAMINATION - APRIL 2018									
Class : I B.C.A. Paper Code : 17UCAC21 Title of the Paper : OOP With C++		-	Date Гіте Max	: 10	.00 a	.m t	o 01	.00 I	).m
Section	– A					[1	<b>) X</b> 1	1 = 1	0]
[Answer ALL	the	Que	stion	s]					
1. A(n) function is a	spec	cial f	uncti	on th	nat is	a m	emb	er of	a
class and has the same name as the class.									
[a] Inline			[	[b] C	lonst	ructo	or		
[c] Virtual			l	[d] F	rienc	1			
2. Theoperator link a cl	ass n	ame	with	mei	nber	nam	ne.		
[a] << [b] >> [c	:]::		[	[d] =	=				
3 is the dynamic allocat	tion o	opera	ators.						
[a] new			[	[b] n	ull				
[c] no throw			[	[d] n	nain				
4. A constructor can accept a		_ to i	its ov	vn cl	ass a	is a p	oarar	neter	,
the constructor is called copy const	ructo	or.							
[a] Address			[	[b] P	aram	neter			
[c] Reference			[	[d] C	bjec	t			

5 11 4 4 1	1		F 1'
5. Unary operator takes		12. a) What is this pointer? How it is declared in a class?	Explain.
[a] Zero	[b] One	[OR]	
[c] Two	[d] More than one	b) Discuss about references.	
6Operator also called	the class member access operator.	13.a) Explain function overloading with an example.	
[a] Dot	[b] Function call	[OR]	
[c] Comma	[d] Pointer	b) List out special operators and how it is overloaded	l in C++. Explain.
7. The mechanism of deriving a new c	lass from an old one is called	14. a) How to pass a parameters to base class constructor	r? Explain.
[a] Classes	[b] Base class	[OR]	
[c] Inheritance	[d] Derived class	b) Explain the virtual base classes.	
8. Which one is the other name of runt	ime polymorphism	15. a) Write a note on basic C++ stream classes.	
[a] Early binding	[b] Static binding	[OR]	
[c] Late binding	[d] Static linking	b) How to set and clear the format flags? Explain.	
9. The self function is a member of	·	Section – C	[ 3 X 10 = 30 ]
[a] fstream	[b] ofstream	[Answer Any THREE Question	ons]
[c] istream	[d] ios	16. Explain in detail about the concept of classes and obj	ects.
10. The function that allows	s you to set all format flags associated	17. Illustrate on constructor. Give an example.	
with a stream.		18. Write a brief notes on operator overloading with a suit	itable program.
[a] showflags()	[b] flags()	19. Describe about virtual functions and polymorphism.	
[c] showpos()	[d] showbase()	20. Explain about the formatted I/O operations.	
Section – [Answer ALL th	e Questions]		
11. a) Explain the concept of friend fund	ction and classes.		

## [**OR**]

b) Write short notes on inline function.

Reg. No: <b>G.T.N. ARTS CO</b> (Affiliated to Made (Accredited by ) SUMMATIVE EXAM	lurai Ka NAAC v	ımaraj vith 'B	Univ ' Gra	versi ade)	ty)		)	
Class : <b>I B.Com(CA</b> ) Paper Code : <b>17UCAN21</b> Title of the Paper : <b>Introduction to H</b>		Date Time	: 27. : 10.	04.2 .00 a	018 .m t		,00 ş	<b>).</b> m
Section	n – A				[1	<b>0 X</b> 1	l = 1	0]
[Answer ALL	the Qu	iestion	s]					
1 is a software system that des	igned to	o search	n for	info	rmat	ion i	n	
WWW.								
[a] Search Engine	[	b] Brov	vser					
[c] WWW	[	d] Gop	her					
2. The private network is also called	as	_·						
[a] Internet [b] Intranet	[c] I	LAN	[	[d] N	IAN			
3. What is the full form of HTML?								
[a] Hyper Text Markup Langua	age							
[b] Hyper Teach Markup Lang	uage							
[c] Hyper Tech Markup Langu	age							
[d] None of these								
4. To create a hypherlink use the <a></a>	tag wit	h	attri	bute				
[a] href		[b] src						
[c] alt		[d] id						

--1--

5. The abbreviation for JPG is	·	12. a) How will you apply Bold and Italic formatting? Explain.
[a] Joint Photographic Ex	sperts Group	[OR]
[b] Joint Photo Group		b) Describe Creating and Linking to External Style Sheets.
[c] Joint Photographic G	roup	13.a) Write a short note on selecting a Graphics Format.
[d] Join Photographic Gr	oup	[OR]
6. In graphics, 800 x 600 expres	ssed as image	b) How will you insert Graphics on web page? Explain.
[a] resolution	[b] file size	14. a) Explain Hyper linking from Graphics.
[c] color depth	[d] compression	[OR]
7. Figure tag is a new tag for	of image.	b) Write the steps to create a Text-based Navigation bar.
[a] replacement	[b] container	15. a) What are the semantic tags available to define layouts?
[c] caption	[d] folder	[OR]
8. To add caption for image use	e tag.	b) Write a note on HTML multimedia Basics.
[a] caption	[b] figcaption	Section – C
[c] float	[d] heading	[Answer Any THREE Questions]
9. To define layouts tag is	s used.	16. Discuss on computer Viruses.
[a] division	[b] layout	17. Explain in detail about creation of Bulleted and Numbered
[c] semantic	[d] define	18. How to control Image size and padding? Explain.
10 is used to increment nun		19. Explain with example the creation of simple table.
[a] numeric	[b] spin box	20. Discuss on creation of a basic form.
[c] integer	[d] increment	
	ction - B[ 5 X 7 = 35 ]ALL the Questions]vles	
	[OR]	
b) Explain about search engi	nes	
	2	3

# [OR]

	(3.a)	Write a short	note on	selecting a	Gra	phics	Format.
--	-------	---------------	---------	-------------	-----	-------	---------

#### [**OR**]

#### [**OR**]

are the semantic tags available to define layouts? Explain.

#### [**OR**]

[3 X 10 = 30]

#### [Answer Any THREE Questions]

in detail about creation of Bulleted and Numbered Lists.

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G.T.N. ARTS COLLEGE (AUTONOMOUS) (Affiliated to Madurai Kamaraj University) (Accredited by NAAC with 'B' Grade) SUMMATIVE EXAMINATION - APRIL 2018								
Class : I B.C.A. Paper Code : 17UCAS21 Title of the Paper : Computer An and Logic De		Date Time e Max	: 10.	00 a	.m t	o 01	.00 p	o.m
Se	ection – A				[1	<b>0 X</b> 1	1 = 1	0]
[Answer	ALL the (	Question	<b>s</b> ]					
1. Number system have t	ype of com	plements	5.					
[a] 3 [b] 2	[c] 5		[d] 7					
2. 010 convert to octal.								
[a] 3 [b] 2	[c] 6		[d] 1					
3. A very important fact about of	ligital com	puter is t	hat th	ney a	are _			•
[a] flip flop		[b] cloc	[b] clock					
[c] logic design		[d] logi	c gate	s				
4. A basic module used in arithm	netic eleme	ent is the						
[a] half adder		[b] full	adder	•				
[c] both a and b		[d] none	e					
5. Balanced multiplicative deco	der networl	k require	s only	/	tr	ansis	stors	•
[a] 68 [b] 84 [c	c] 48	[d] 86						
6 are memories that use fl	ip flop stor	age for t	he bit	ts in	the	mem	ory.	
[a] RAM [b] SRAM	[c] RO	M	[d] SI	RON	Л			
	1							

			13.a) Write a note on Random Access Memories.					
7.	The control lines are called	·	[OR]					
	[a] interrupt line	[b] optical line	b) Explain the ROM with it types.					
	[c] electric line	[d] small line	14. a) Explain about Interfacing of Keyboard.					
8.	bus standards don not si	imply specify pin connections and line	[OR]					
	operations.		b) Write a Brief note on Interrupts in Input-Output systems.					
	[a] interfacing buses	[b] standard buses	15. a) How will you control Arithmetic operations? Explain.					
	[c] mapped	[d] isolated	[OR]					
9.	Micro operation of IC<-0 is contr	rol signal name is	b) Write a note on Microprogramming.					
	[a] ADD	[b] IC	Section – C [3	X 10 = 30 ]				
	[c] Reset AC	[d] Reset IC	[Answer Any THREE Questions]					
10.	Each memory location can contai	in a single	16. Convert					
	[a] Instruction cycle	[b] Control register	a) $1011.1111_2$ into octal number (5)					
	[c] Instruction word	[d] Arithmetic operations	b) AB6 <sub>16</sub> into Decimal number $(5)$					
			17. Write a detailed note on Master-Slave Flip flop.					
	Section Answer ALL	1 – B [ 5 X 7 = 35 ] the Questions]	18. Explain about Magnetic Disk Memories.					
11	a) Convert 1110 into Decimal N	-	19. How to Interconnect System Components? Explain.					
11.			20. Discuss on Instruction cycle and Execution Cycle organization	n of Control				
	b) Subtract 23 from 89 using 10's	[ <b>OR</b> ] s complement.	Registers.					
	a) Describe Binary counter with a	-						
		)R]						
	b) Explain the purpose of full add	-						
	e, zapran die purpose of fuil du							
		2						
			3					

Section – C [ 3 X 10 = 30 ] [Answer Any THREE Questions]

16. Briefly explain the various applications of OR.

- 17. Solve the LPP by using graphical method. Max  $z = 5x_1 + 8x_2$  s.t.c.,  $15x_1 + 10x_2 \le 180$ ;  $10x_1 + 20x_2 \le 200$ ;  $15x_1 + 20x_2 \le 210$ ;  $x1, x2 \ge 0$ .
- 18. Using Big M method, solve the LPP, Max  $z = 3x_1 + 2x_2$  s.t.c.,  $2x_1 + x_2 \le 2$ ;  $3x_1 + 4x_2 \ge 12$ ;  $x1, x2 \ge 0$ .

19. Find the optimum solution to the following TP.

2	1	16	25	13	11
1	7	18	14	23	13
3	2	27	18	41	19
6		10	12	15	43

20. Solve the following Assignment problem.

	Е	F	G	Н
А	18	26	17	11
В	13	28	14	26
С	38	19	18	15
D	19	26	24	10

Reg. No: G.T.N. ARTS COLLEGE (AUTONOMOUS) (Affiliated to Madurai Kamaraj University) (Accredited by NAAC with 'B' Grade) SUMMATIVE EXAMINATION - APRIL 2018 Class : I B.Sc. CS/IT /BCA Date: 07.05.2018 Paper Code : 17UCSA21/17UITA21/17UCAA21 Time: 10.00 a.m to 01.00 p.m Title of the Paper : **Operation Research** Max Marks : 75 [10 X 1 = 10]Section – A [Answer ALL the Questions] 1. Generally Operations Research is used for . [b] decision making [a] solution [c] variables [d] scientific approach 2. The inequations are called the \_\_\_\_\_ of the general LPP. [a] LPP [b] objective function [c] constraints [d] limitations 3. Decision variables in an OR model are \_\_\_\_\_. [a] controllable [b] constants [d] unconrtollable [c] parameters 4. An LPP which all its constraints are of the type  $\leq$  is said to be in \_\_\_\_\_. [a] standard form [b] constraints [c] canonical form [d] objective function 5. The sign for optimality in a maximum model is \_\_\_\_\_. [a]  $z_i - c_i \leq 0$  for all j [b]  $z_i \le 0$ [c]  $z_i - c_i \ge 0$  for all j [d]  $z_i - c_i = 0$ 

- 1 -

- 4 -

<ul> <li>6. The optimal simplex table, z<sub>j</sub>-c<sub>j</sub> = 0 i <ul> <li>[a] feasible solution</li> <li>[c] unbounded solution</li> </ul> </li> <li>7. The solution of the Transportation professible if the number of positive alloce <ul> <li>[a] m + n</li> <li>[c] m + n - 1</li> </ul> </li> <li>8. In a transportation problem, North-We <ul> <li>[a] an optimum solution</li> </ul> </li> </ul>	<ul> <li>[b] bounded solution</li> <li>[d] cycling solution</li> <li>blem with m-rows and n columns is ations are</li> <li>[b] m x n</li> <li>[d] m + n +1</li> </ul>	13. a) Use simplex method to solve the LPP. Max $z = 4x_1 + 10x_2$ s.t.c., $2x_1 + x_2 \le 50$ ; $2x_1 + 5x_2 \le 100$ ; $2x_1 + 3x_2 \le 90$ and $x_1, x_2 \ge 0$ ; <b>[OR]</b> b) Briefly explain Big - M method procedure for LPP. 14. a) Solve the following transportation problem by VAM. To From $\begin{pmatrix} 6 & 8 & 4 \\ 4 & 9 & 8 \\ 1 & 2 & 6 \end{pmatrix} \begin{pmatrix} 14 \\ 12 \\ 5 \end{pmatrix}$
<ul><li>[c] a minimum cost function</li><li>9. If there were N worker, N jobs</li></ul>	[d] maximum cost value	6 10 15
[a] N!	[b] (N-1)!	[OR]
[c] (N!)N	[d] N	b) Find an IBFS for the Transportation problem by NWCR
10. The method used for solving an Assignment problem is called		$\begin{pmatrix} 11 & 13 & 17 & 17 \\ 16 & 10 & 14 & 10 \\ \end{pmatrix}$ 250
[a] MODI method	[b] Hungarian method	$ \begin{pmatrix} 11 & 13 & 17 & 17 \\ 16 & 18 & 14 & 10 \\ 21 & 24 & 13 & 10 \end{pmatrix} \begin{matrix} 250 \\ 300 \\ 400 \end{matrix} $
[c] Queering method	[d] NWCR	200 225 275 250
Section – H [ Answer ALL the Q		15. a) Define an Assignment problem. Write down the mathematical formulation of the Assignment problem.
11. a) Explain the main characteristics that	are good for OR.	[OR]
[OR]		b) Solve the following Assignment problem.
b) Explain the scientific methods in OR		A B C D
12. a) Use graphical method to solve the LI	PP.	1 1 4 6 3
Max $z = 2x_1 + 4x_2$ s.t.c., $x_1 + 2x_2 \le 5$	$; x_1 + x_2 \le 4; x_1, x_2 \ge 0.$	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$
[OR]		$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$
b) Find all the basic solutions to the fol	lowing equations.	
$x_1 + x_2 + 2x_3 = 4; 2x_1 - x_2 + 2x_3 = 4;$		
	<u>.</u>	
- 2 -		- 3 -

Section – C [3 X 10 = 30] [Answer Any THREE Questions]

- 16. Describe Tom's attempts to stay at home bringing out the humour in the extract 'Monday Morning'
- Attempt a critical appreciation of Frost's "Stopping by the woods on a Snowy Evening".
- 18. How does WoleSoyinka portray the social custom of the Yoruba tribe?

#### 19. a) Change Active voice into Passive voice:

- 1. The train takes the passengers from one place to another place.
- 2. The Noble Prize foundation gave Rabindranath Tagore the Noble Prize.
- 3. The candidate sent the application to the Anna University.
- 4. The DEO called the head master.
- 5. They sent an invitation to Sugumar.

# b) Change Passive voice into Active voice:

- 6. Our college was being white washed by our management.
- 7. A lot of vegetables are taken by the vegetarians with their food.
- 8. We have been asked by our teacher to clean our classroom.
- 9. The tiger was chased by the lion for a long time yesterday.
- 10. A letter would have been written by Rama.

20. What is the difference between Soft News and Hard News?

Reg. No:

# **G.T.N. ARTS COLLEGE** (AUTONOMOUS)



(Affiliated to Madurai Kamaraj University) (Accredited by NAAC with 'B' Grade)

# **SUMMATIVE EXAMINATION - APRIL 2018**

 Class : I B.A. / B.Com. /B.Sc.
 Date : 25.04.2018

 Paper Code : 17UENL21
 Time : 10.00 a.m to 01.00 p.m

 Title of the Paper : English for Enrichment II Max Marks : 75

Section – A [Answer ALL the Questions] [10 X 1 = 10 ]

# 1. 'The darkness descended' referred to by Nehru is \_\_\_\_\_.

- [a] The departure of the British
- [b] The violence after the partition of India and Pakistan
- [c] The ignorance of the common people
- [d] The death of Gandhi

2. Bernard Shaw had his first success as a speaker when he spoke about \_\_\_\_.

- [a] Darwin [b] Mill [c] Art [d] Socialism
- 3. Why does the horse shake the bells?
  - [a] To show that he is hungry [b] He wants to lie down
    - [d] He is angry
- 4. The lover offers his lady as gift \_\_\_\_\_

[c] He is confused

[a] His property[b] His soul[c] His love[d] His good will

5.	The doctor told the	e prince that he v	will live only for				
	[a] Six days		[b] Six weeks				
	[c] A year		[d] The next day				
6.	When the play ope	ns the cook is w	vaiting for				
	[a] Robin Hood	1	[b] The Steward				
	[c] The Sheriff		[d] Little John				
7.	The movie	_ before I reach	ed the theatre.				
	[a] Begins	[b] Began	[c] Will begin	[d] Had begun			
8.	Let us play chess the	his evening,	·				
	[a] Do we?		[b] Don't we?				
	[c] Shall we?		[d] Can't we?				
9.	The term dialogue	conversation betwee	en two or more				
	people.						
	[a] Written	[b] Visual	[c] Verbal	[d] Audio			
10.	Hard news is other	wise called as _	•				
	[a] Breaking ne	ews	[b] Good news				
	[c] Bad news		[d] Top news				
		[ 5 X 7 = 35 ]					
[Answer ALL the Questions] 11. a) How does Nehru narrate the problems faced by India immediately after gaining freedom ?							

### [**OR**]

b) What shows that the grandmother loved the author even after he went to university?

12. a) What does Emily Dickinson recall during the journey ?

#### [OR]

b) Give a list of things Rupert Brooke loved.

13. a) Why did Chitra refuse to accept the proposal of Arjun?

#### [OR]

b) How did prince lay the trap to destroy his would be killers?

14. a) Fill in which the correct Simple Present Tense form of the verbal:

- 1. The children usually \_\_\_\_\_ (play) in the garden.
- 2. Everything in Earth \_\_\_\_\_ (make) of matter.
- 3. The mischievous boy \_\_\_\_\_ (break) my glasses.
- 4. Raju \_\_\_\_\_ (be) my best friend since childhood days.
- 5. This \_\_\_\_\_ (be) the chemistry laboratory.
- 6. He goes to London next week. So he \_\_\_\_\_ (pack) everything by Sunday.
- 7. Our family members \_\_\_\_\_ (go) to the cinema tonight.

# [**OR**]

- b) Write the correct question tags for the following:

  Sudha goes to temple every day, \_\_\_\_\_?
  Seeta is not going to write her examinations, \_\_\_\_?
  The boys played cricket in the ground, \_\_\_\_?
  The researchers was not going to submit his thesis, \_\_\_\_?
  Let's find a room first, \_\_\_\_?
  Rani never came to my house, \_\_\_\_?
  We can't meet this evening to discuss this matter, \_\_\_\_?

  15. a) Expansion of proverb: Failure is the stepping stone for success.
  - b) Write a dialogue between yourself and the merchant of a vegetable shop in your native place.

--2--

<b>FORCE OF CONTRACTOR COLLEGE</b> (AUTONOMOUS) Affiliated to Madurai Kamaraj University: (Accredited by NAAC with 'B' Grade) <b>SUMMATIVE EXAMINATION - APRIL 2018</b> Class : I.B.A./ B.C.A. Date : 27.04.2018 Cass : I.TUHMN21 Date : Date : 27.04.2018 The Paper Code : 17UHMN21 Date : Date : 27.04.2018 The Paper Code : 17UHMN21 Date : Date : 27.04.2018 The Paper Code : 17UHMN21 Date: Date : 10.00 a.m to 01.00 p.m. The Paper Code : 17UHMN21 Date: Date : 10.00 a.m to 01.00 p.m. The Paper Code : 17UHMN21 Date: Date : 10.00 a.m to 01.00 p.m. The Paper Code : 17UHMN21 Date: Date: 10.00 a.m to 01.00 p.m. The Paper Code : 17UHMN21 Date: Date: 27.04.2018 The Paper Code : 17UHMN21 Date: Date: 27.04.2018 The Paper Code : 17UHMN21 Date: Date: 27.04.2018 The Forst Inns go back to century B.C. [a] 2000 B.C [b] 3000 B.C [c] 4000 B.C [b] 3000 B.C [c] 4000 B.C [d] 5000 B.C [c] 1000 B.C [d] 5000 B.C [c] 1000 B.C [d] 5000 B.C [c] 1000 B.C [d] 1000 B.C [c] 1000 B.C [d] 100		Reg. No:										
Class : I B.A./ B.C.A. Date : 27.04.2018 Paper Code : 17UHMN21 Time : 10.00 a.m to 01.00 p.m Title of the Paper : BASIC ROOM DIVISION Max Marks : 75 OPERATIONS [10 X 1 = 10] [Answer ALL the Questions] 1. The first Inns go back to century B.C. [a] 2000 B.C [b] 3000 B.C [c] 4000 B.C [d] 5000 B.C [c] 4000 B.C [d] 5000 B.C 2. Public houses in early items in England were called [a] Taverns [b] hostels [c] inns [d] hotels 3. The front office cashier normally gets to know of a guest intention for check out form [a] bell desk [b] reservation assistant [c] telephone operator [d] all the above 4. Front office staff must know the following information on the city  [a] church timing [b] city tour facilities [c] locations of shopping centers [d] all the above	W GOD WE TRU	(Affiliated to Madurai Kamaraj University) (Accredited by NAAC with 'B' Grade)										
Paper Code : 17UHMN21       Time : 10.00 a.m to 01.00 p.m         Title of the Paper : BASIC ROOM DIVISION       Max Marks : 75         OPERATIONS       [10 X 1 = 10]         Section – A [10 X 1 = 10]         [Answer ALL the Questions]       [10 X 1 = 10]         1. The first Inns go back to century B.C.       [a] 2000 B.C       [b] 3000 B.C         [c] 4000 B.C       [d] 5000 B.C       [c] 4000 B.C       [d] 5000 B.C         2. Public houses in early items in England were called       [a] Taverns       [b] hostels         [c] inns       [d] hotels       [d] hotels         3. The front office cashier normally gets to know of a guest intention for check out form       [a] bell desk       [b] reservation assistant         [c] telephone operator       [d] all the above       [a] church timing       [b] city tour facilities         [c] locations of shopping centers       [d] all the above       [a] all the above												
OPERATIONS         IDERATIONS         [ID X 1 = 10]         [Answer ALL the Questions]         [ID X 1 = 10]         [Answer ALL the Questions]         1.       The first Inns go back to century B.C.         [a] 2000 B.C       [b] 3000 B.C         [c] 4000 B.C       [d] 5000 B.C         [c] 4000 B.C       [d] 5000 B.C         [c] 4000 B.C       [d] hostels         [c] inns       [d] hostels         [c] inns       [d] hotels         3.       The front office cashier normally gets to know of a guest intention for check out form         [a] bell desk       [b] reservation assistant         [c] telephone operator       [d] all the above         4.       Front office staff must know the followirg information on the city	Paper	Code : <b>17UHMN21</b>							to 01	.00 p	).m	
[Answer ALL the Questions]         1. The first Inns go back to century B.C.         [a] 2000 B.C       [b] 3000 B.C         [c] 4000 B.C       [d] 5000 B.C         [c] 4000 B.C       [d] 5000 B.C         2. Public houses in early items in England were called         [a] Taverns       [b] hostels         [c] inns       [d] hotels         3. The front office cashier normally gets to know of a guest intention for check out form         [a] bell desk       [b] reservation assistant         [c] telephone operator       [d] all the above         4. Front office staff must know the following information on the city          [a] church timing         [c] locations of shopping centers       [d] all the above	•											
<ol> <li>The first Inns go back to century B.C.         <ul> <li>[a] 2000 B.C</li> <li>[b] 3000 B.C</li> <li>[c] 4000 B.C</li> <li>[d] 5000 B.C</li> </ul> </li> <li>Public houses in early items in England were called         <ul> <li>[a] Taverns</li> <li>[b] hostels</li> <li>[c] inns</li> <li>[d] hotels</li> </ul> </li> <li>The front office cashier normally gets to know of a guest intention for check out form             <ul> <li>[a] bell desk</li> <li>[b] reservation assistant</li> <li>[c] telephone operator</li> <li>[d] all the above</li> </ul> </li> <li>Front office staff must know the following information on the city         <ul> <li>[a] church timing</li> <li>[b] city tour facilities</li> <li>[c] locations of shopping centers</li> <li>[d] all the above</li> </ul> </li> </ol>												
[c] 4000 B.C       [d] 5000 B.C         2. Public houses in early items in England were called       [a] Taverns         [a] Taverns       [b] hostels         [c] inns       [d] hotels         3. The front office cashier normally gets to know of a guest intention for check out form         [a] bell desk       [b] reservation assistant         [c] telephone operator       [d] all the above         4. Front office staff must know the following information on the city          [a] church timing         [c] locations of shopping centers       [d] all the above	1.	_		-		-						
<ul> <li>2. Public houses in early items in England were called <ul> <li>[a] Taverns</li> <li>[b] hostels</li> <li>[c] inns</li> <li>[d] hotels</li> </ul> </li> <li>3. The front office cashier normally gets to know of a guest intention for check out form <ul> <li>[a] bell desk</li> <li>[b] reservation assistant</li> <li>[c] telephone operator</li> <li>[d] all the above</li> </ul> </li> <li>4. Front office staff must know the following information on the city <ul> <li>[a] church timing</li> <li>[b] city tour facilities</li> <li>[c] locations of shopping centers</li> <li>[d] all the above</li> </ul> </li> </ul>		[a] 2000 B.C				[b] 3	000	B.C				
[a] Taverns       [b] hostels         [c] inns       [d] hotels         3. The front office cashier normally gets to know of a guest intention for check out form       [a] bell desk         [a] bell desk       [b] reservation assistant         [c] telephone operator       [d] all the above         4. Front office staff must know the following information on the city            [a] church timing       [b] city tour facilities         [c] locations of shopping centers       [d] all the above		[c] 4000 B.C			ļ	[d] 5	000	B.C				
[c] inns       [d] hotels         3. The front office cashier normally gets to know of a guest intention for check out form       [a] bell desk         [a] bell desk       [b] reservation assistant         [c] telephone operator       [d] all the above         4. Front office staff must know the following information on the city            [a] church timing       [b] city tour facilities         [c] locations of shopping centers       [d] all the above	2.	Public houses in early items in I	Engla	and v	vere	calle	ed		_•			
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[a] bell desk[b] reservation assistant[c] telephone operator[d] all the above4. Front office staff must know the following information on the city[a] church timing[b] city tour facilities[c] locations of shopping centers[d] all the above	3.	The front office cashier normal	ly ge	ets to	kno	w of	a gi	uest	inten	tion	for	
[c] telephone operator       [d] all the above         4. Front office staff must know the following information on the city            [a] church timing       [b] city tour facilities         [c] locations of shopping centers       [d] all the above		check out form										
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[a] church timing [c] locations of shopping centers [d] all the above		[c] telephone operator			l	[d] a	ll the	e abo	ove			
[c] locations of shopping centers [d] all the above	4.	Front office staff must know	the f	follo	wing	; inf	orma	tion	on	the o	city	
[c] locations of shopping centers [d] all the above		·										
		[a] church timing				[b] (	city t	our f	facili	ties		
		[c] locations of shopping		nters	5	[d] a	all th	e abo	ove			

5. Booking rooms that are beyond the hotel room capacity person is called		12. a) Explain the methods of guest settlements.
[a] over booking	[b] room blocking	[OR]
[c] room occupancy	[d] all the above	b) What are the types of guest folios.
6. Charge for the room only isplan.		13. a) Write a short note on Forecasting.
[a] AP plan	[b] EP plan	[OR]
[c] MAP plan	[d] all the above	b) Explain the duties of night auditor.
7 should preferably be adjoining the laundry.		14. a) List out any 10 guest amenities placed in room.
[a] Linen room	[b] Tailor Room	[OR]
[c] Uniform Room	[d] Desk Control Room	b) What are the types of room?
8. DND card refers to		15. a) Explain the procedures of cleaning of public area.
[a] Do not Disturb	[b] Do not Dilute	[OR]
[c] Do not Desk	[d] All the above	b) Define Pest. What are the types of pest?
9. OPL stands for		Section – C [ 3 X 10 = 30 ]
[a] Off Premises Laundry	[b] On Premises Laundry	[Answer Any THREE Questions]
[c] Open Personal Laundry	[d] Odd Premises Laundry	16. Define Reservation. Explain the mode of reservation.
10. GRA means		17. List out the documents used in front office department.
[a] Guest Room Arrival	[b] Guest Room Attendant	18. Explain the procedures of check-out and settlements.
[c] Guest Room Allotment	[d] Guest Room	19. List out any five cleaning agents and equipment used in housekeeping
		department. Explain.
Section – B	[ 5 X 7 = 35 ]	20. Draw a layout of laundry. Explain.
[Answer ALL the Questions]		20. Draw a hayout of humary. Explain.
11. a) Draw a layout of front office department.		
[OR]		
b) What are the duties and responsibilities of front office manager?		

<b>Reg. No:</b>
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# G.T.N. ARTS COLLEGE (AUTONOMOUS)

(Affiliated to Madurai Kamaraj University) (Accredited by NAAC with 'B' Grade)

#### SUMMATIVE EXAMINATION – APRIL, 2018

 Class : I Year B.A. / B.Sc.
 Date : 23.04.2018

 Paper Code : 17UTAL21
 Time : 10.00 am to 1.00 pm

 Title of the Paper : ,ilf;fhy ,yf;fpaKk;> GjpdKk;; Max Marks : 75

# gFjp – m [10 X 1 = 10 ] [rhpahd tpiliaj; Njh;e;njLj;njOJf]

1. jpUthrfj;jpy; ckf;Fg; ghlkhf mike;Js;s gFjp vJ? [m] jpUr;rhoy; [M] jpUr;rjfk;; [,] jpUntz;gh [<] jpUtk;khid</pre> 2. "rhjpNgjk; XJfpd;w jd;ik vd;d jd;ikNah"? - ahh; \$w;W? [m] jpU%yh; [M] jhAkhdth;; [,] rptthf;fpahh; [<] Mz;lhs;</pre> 3. "ghNte;Nj eP nghpa ghh;Nte;jh;' – vdj; jkpo;tpLJ}J ahiuf; Fwpg;gpLfpwJ? [m] tlnkhop [M] fd;dlk;; [,] jkpo;nkhop [<] kiyahsk;;</pre> 4. gokiwapd; FUj;njd kPdhl;rpak;ikia miog;gJ ahh;? [m] n[aq;nfhz;lhh; [M] FkuFUguh; [,] jhAkhdth; [<] rptthf;fpahh;</pre> 5. G+h;tPf G+kp Mrphpah; ahh;? [m] #h;afhe;jd;; [M] n[afhe;jd; [,] fy;fp [<] ghh;j;jrhujp</pre>

- 1 -			
6. fh;ehlfhtpy; fytuk; %z;ljw;fhd fhuzk; vd;d?			
[m] nkhopg;gpur;rid	[M] fhtphpePh;g; gpur;rid		
[,. njhopw;Nghl;b	[<] tptrhag; Gul;rp		
7. ,uz;lhk; Ntw;Wik cUG vJ?			
[m] l	[M] My;		
[,] F	[<] ,d;		
8. mq;F tUtJ gRNth? fhisNah? vdf; Nfl;gJ vt;tif tpdh?			
[m] nfhil tpdh	[M] nfhsy; tpdh		
[,] la tpdh	[<] Vty; tpdh		
9. rpwpajpUkly;> nghpajpUkly; ghbath; ahh;?			
[m] nghpaho;thh;	[M] ek;kho;thh;		
[,] jpUkq;ifaho;thh;	[<] jpUg;ghzho;thh;;		
10. fyk;gfk; vj;jid cWg;Gf;fisf; nfhz;IJ?			
[m] 12	[M] 16		
[,] 18	[<] 20		
gFjp – M [ 5 X 7 = 35 ] [midj;J tpdhf;fSf;Fk; tpilasp]			

**11.** m) jpUQhdrk;ge;jhpd; ekr;rpthaj; jpUg;gjpff; fUj;Jf;fis tpsf;Ff.

# (my;yJ)

M) jpUkhy; gw;wpa jpUkq;ifaho;thhpd; gf;jpr; rpwg;igg; Gyg;gLj;Jf.

**12.** m) fypq;fj;Jg;guzp \$Wk; ghiy epyf;nfhLikia vLj;Jiuf;f.

# (my;yJ)

**M)** Kf;\$lw;gs;S fhl;Lk; gs;spahpd; Vry; nkhopfis vLj;jpak;Gf.

**13.** m) G+h;tPf G+kp ehtypy; godpag;gd; fjhghj;jpug; gz;gpid tpsf;Ff. (my;yJ) **M)** G+h;tPf G+kp ehtypd; fijg;Nghf;fpidg; Gyg;gLj;Jf. **14.** m) ngah;r;nrhy;ypd; tpsf;fk; \$wp tiffis tpsf;Ff. (my;yJ) **M**) vz;tif tpilfisr; rhd;Wld; tpsf;Ff.

15. m) irtj; jpUKiwfis tpsf;Ff.

(my;yJ) M) rpw;wpyf;fpaq;fSs; VNjDk; le;jpid vLj;Jiuf;f.

#### [3 X 10 = 30]gFjp – , [vitNaDk; %d;wDf;F tpilasp]

**16.** ehr;rpahh; jpUnkhop fhl;Lk; Mz;lhspd; jpUkzf; fdtpid tpthp.

- **17.** Fw;whyf; FwtQ;rpapd; top ehl;L tsj;jpid tpthpf;f.
- **18.** G+h;tPf G+kp ehtypd; fjhg;ghj;jpuq;fs; gw;wpj; njhFj;Jiuf;f.
- **19.** njhifepiyj; njhlh;fspd; tiffisr; rhd;Wld; epWTf.

20. Gjpdj;jpd; Njhw;wKk; tsh;r;rpAk; Fwpj;Jf; fl;Liuf;f.

- 3 -